# 2019 SABHRS ACCOUNTS PAYABLE TRAINING

Connie Mundt
Daily Operations Section
State Accounting Bureau

### OBJECTIVES

Supplier adds/updates
Warrant cancellations
ACH returns and NOCS
Reissues/stale-dated payments
Miscellaneous requests
Payment Plus
Vouchers
AP Work Center
Foreign supplier payments
Interfacing agencies
Documentation retention

#### **NEW PROCESSES RECAP**

Agencies are processing cancels - a new security role "FS Agency Cancel Payments"

ACH returns automated – query MTAP\_ACH\_RETURNS. Agencies can run this as often as determined necessary

Supplier Adds and Updates done using an online form

#### SUPPLIER ADDS AND UPDATES

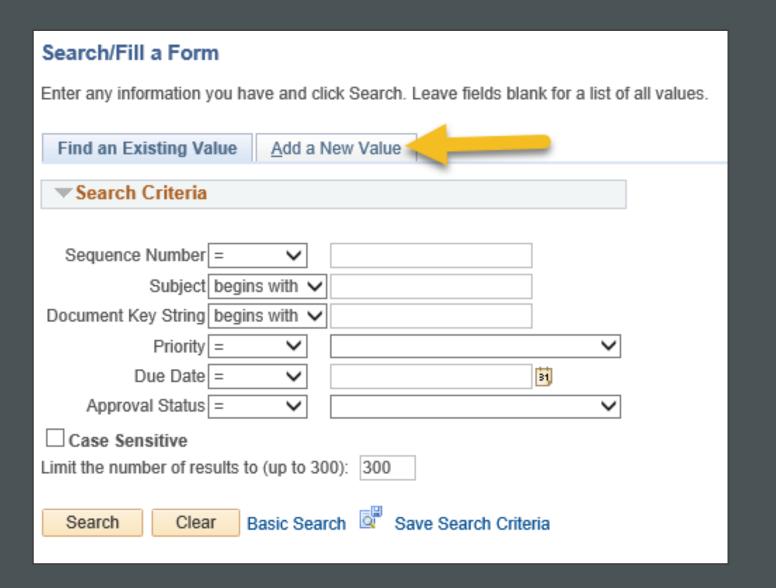
Supplier Adds

Suppliers >
Supplier
Information >
Add/Update >
Supplier Add
Form

**Supplier Updates** 

Suppliers >
Supplier
Information >
Add/Update >
Supplier Update
Form

#### SUPPLIER ADDS AND UPDATES



#### SUPPLIER ADDS AND UPDATES

Fields on the online interface mirror those from the paper forms

Forms must be saved and submitted to be committed to workflow

Submit button will appear after the save is complete

An attachment may be required. A warning message will appear as a reminder

#### SUPPLIER ADD FORM

#### Fill out all necessary fields

- Supplier Name
- Agency Information
- Supplier Information
- Supplier Address
- Must attach a complete and legible W-9 or W-8

#### EFT Banking Information if requested

- Complete all fields under EFT Banking Information
- Must attach a voided check, bank letter, or EFT sign-up form
- Email address must be completed in order for suppliers to get EFT advice sent

#### SUPPLIER ADD FORM

Main Menu ▼ > Suppliers ▼ >	Supplier Information 🔻 🗦	Add/Update ▼ >> Supplier Add Form
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FS		
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	Supplier Add Form	
Supplier Name		
Status Initial		
mation		
Business Unit		
gency Contact		
Contact Phone		
vmation		
Fax ID Number		9-digit number if applicable.
TIN Type	~	
ernment Class		
*TIN Cert Type	~	Attach W8 or W9; use attachments tab.
me		
*Name 1		
Name 2		
iress		
Address Line 1		
Address Line 2		
Address Line 3		
*City		
State/Province		
Postal Code		
*Country Q		
g Information		Attach Banking Information if applicable; use attachments tab.
EFT Bank Info	~	
Bank Account		
FT Tran Code	~	
Bank Routing		
Email Address		
Email Advice		
_		
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#### SUPPLIER ADD FORM

Form Instructions Atta	achments
	Supplier Add Form
*Supplier Name	
Status	Initial
Agency Information	
*Business Unit	
*Agency Contact	
*Contact Phone	
Supplier Information	
Tax ID Number	9-digit number if applicable.
TIN Type	<b>∨</b>
*Government Class	Q Q
*TIN Cert Type	Attach W8 or W9; use attachments tab.
Supplier Name	
*Name 1	
Name 2	

#### SUPPLIER ADD FORM

Supplier Address		
*Address Line 1		
Address Line 2		
Address Line 3		
*City		
State/Province		
Postal Code		
*Country	Q	
EFT Banking Information		Attach Banking Information if applicable; use attachments tab.
EFT Bank Info	<b>v</b>	
Bank Account		
EFT Tran Code	<b>~</b>	
Bank Routing		
Email Address		
	Email Advice	
Save		

#### UPDATING AN EXISTING SUPPLIER

NAME CHANGES \*W-9,W-8 ADDING/UPDATI NG ADRESSES

\*W-9, W-8 required to update Address I\*

ALTERNATE PAYEE/WITHOLD ING NAMES

\*Except Address I\*

EFT ACCOUNTS & EMAIL ADDRESSES

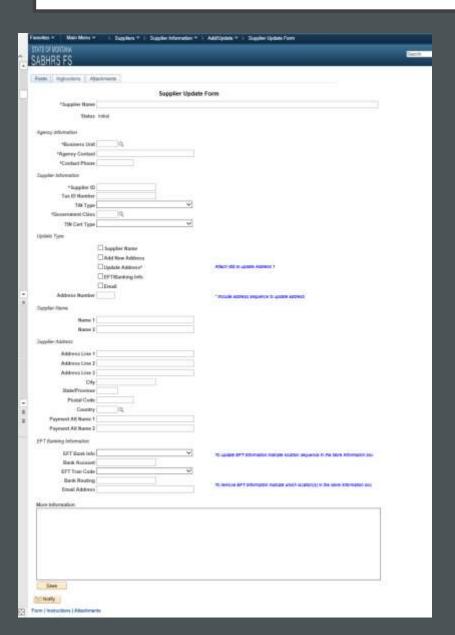
\*Supporting documentation required

WHAT TYPES OF UPDATES CAN BE DONE?

### SUPPLIER UPDATE FORM

- Fill out all necessary fields
  - Supplier Name
  - Agency Information
  - Supplier Information
- Select the Update Type needed All 5 boxes can be checked or just one depending on the request
  - Complete the corresponding fields
  - Attach documents if necessary
- W-9 or W-8 is required for changes to Supplier Name and Address I
- EFT sign-up form only

#### SUPPLIER UPDATE FORM



Form Instructions At	tachments	
	Supplier Updat	e Form
*Supplier Name		
Status	Initial	
Agency information		
*Business Unit	:Q	
*Agency Contact	i	
*Contact Phone		
Supplier Information		
*Supplier ID		
Tax ID Number	•	
TIN Type		
*Government Class	sQ	
TIN Cert Type		
Update Type		
	☐ Supplier Name	
	Add New Address	
	☐ Update Address*	Attach W9 to update Address 1
	☐ EFT/Banking Info	
	☐ Email	
Address Number	•	* Include address sequence to update address

#### SUPPLIER UPDATE FORM

Supplier Name		
Name 1		
Name 2		
Supplier Address		
Address Line 1		
Address Line 2		
Address Line 3		
City		
State/Province		
Postal Code		
Country	Q	
Payment Alt Name 1		
Payment Alt Name 2		
EFT Banking Information		
EFT Bank Info	~	To update EFT Information indicate location sequence in the More Information box
Bank Account		
EFT Tran Code	~	
Bank Routing		To remove EFT Information indicate which location(s) in the More Information box
Email Address		
More Information		

#### UPDATING EFT INFO

The <u>EFT/Banking Info</u> box will need to be checked when adding, replacing, or removing/retiring EFT data

Update Type	
	☐ Supplier Name
	Add New Address
	Update Address*
	✓ EFT/Banking Info
	☐ Email
Address Number	

#### Add

Complete the EFT Banking Information section, save and submit

#### **Replace**

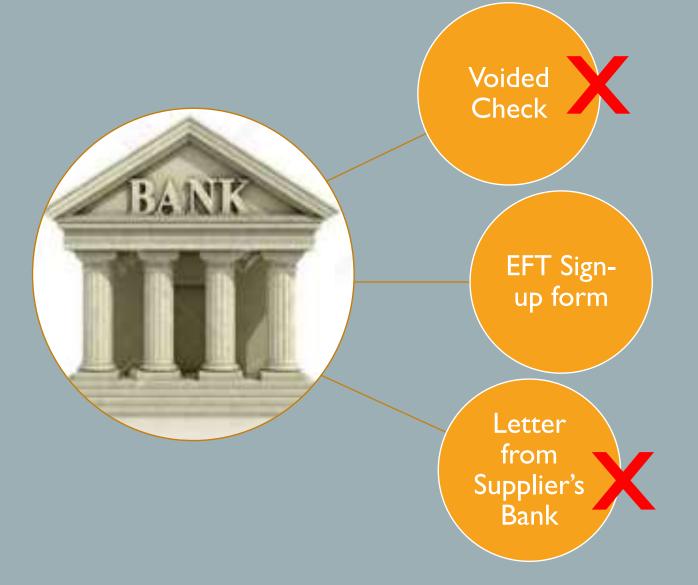
Complete the EFT Banking Information section, and note which Location needs to be replaced in the More Information box

#### **Remove**

Leave the EFT Banking Information section blank and note in the More Information box which Locations need to be removed or retired into history

#### UPDATING EFT INFO

- Beware of requests to update EFT information
- Verify the requester is an employee of the company and is authorized to update account information
- Collect a properly completed EFT Sign-Up Form (204)
- Request outdated or invalid accounts be removed or replaced



#### W-9 COMPLETION

An up-to-date W-9 form can be found at www.irs.gov

2

Click
"Forms &
Instructions"

3

Click on "Form W-9"



#### W-9 COMPLETION

Make sure the new supplier accurately and legibly completes the W-9

#### Common problems:

- Not completing Box 3
- Unreadable TIN, or completing both the EIN and SSN fields

lorm W-9 Rev. December 2014)

#### Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do no send to the IRS.

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8												
50 1	Check appropris	e proprietor or			the following sever reporation [] Po		[] Tru	ri/entate	certo	amption sin antitie uctions o	s, not ind n page 3	ividusis
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Once all information is entered and saved, click the **submit** button

After submission and before approval or denial, the submission can be cancelled

Submitting the form allows State Accounting to approve or deny, it will not be visible to SAB before submission

If you only click save and do not submit the form you can come back and work on it at a later time

#### FORM SUBMISSION

#### FORM SUBMISSION

Form Instructions Attac	chments					
Seq # 42		Supplier Ad	d Form			
*Supplier Name N	NEWSPAPER ARCHIVE INC					
Status I	nitial	Preview Approval	Submit			
Agency Information						
*Business Unit 6	1010 🔍					
*Agency Contact J.	AMIE WATTNEM					
*Contact Phone 4	062065					
Form Instructions Attach	ments					
Seq # 45		Supplier Add F	orm			
*Supplier Name CA	*Supplier Name CADALYS INC					
Status Pe	ending	Approver Status	Cancel Approval			
			-			

#### SUPPLIER ADD/UPDATE APPROVAL



Fri 3/30/2018 3:01 PM

sabhrs\_fs@mt.gov

Form 40 has been Approved

To Wattnem, Jamie

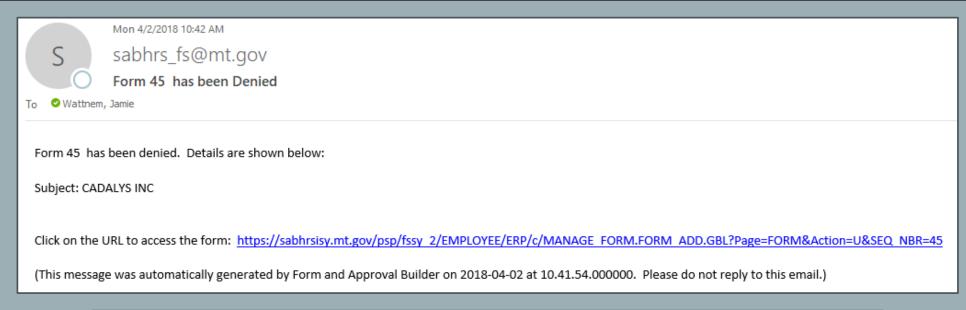
Form 40 has been approved. Details are shown below:

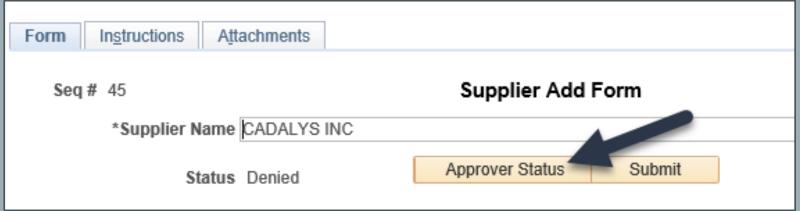
Subject: AMERICAN AUTOMOBILE ASSOCIATION

Click on the URL to access the supplier information page: <a href="https://sabhrsisy.mt.gov/psp/fssy/EMPLOYEE/ERP/c/MAINTAIN\_VENDORS.VNDR\_ID.GBL?Folder=MYFAVORITES">https://sabhrsisy.mt.gov/psp/fssy/EMPLOYEE/ERP/c/MAINTAIN\_VENDORS.VNDR\_ID.GBL?Folder=MYFAVORITES</a>

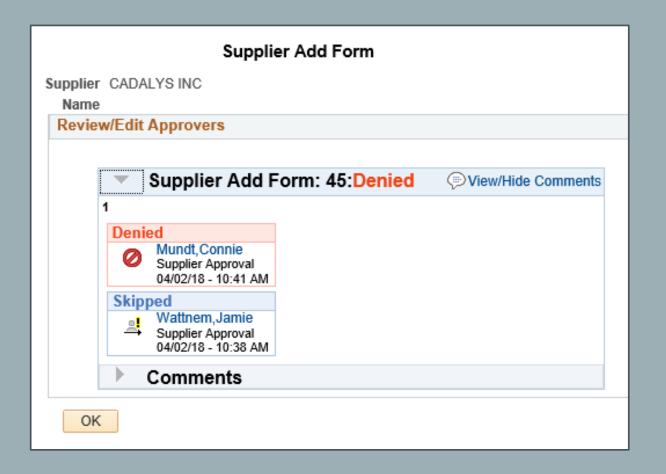
(This message was automatically generated by Form and Approval Builder on 2018-03-30 at 15.01.15.000000. Please do not reply to this email.)

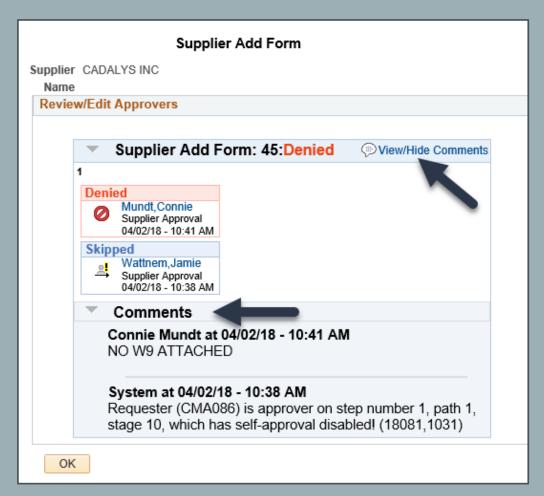
#### SUPPLIER ADD/UPDATE DENIAL



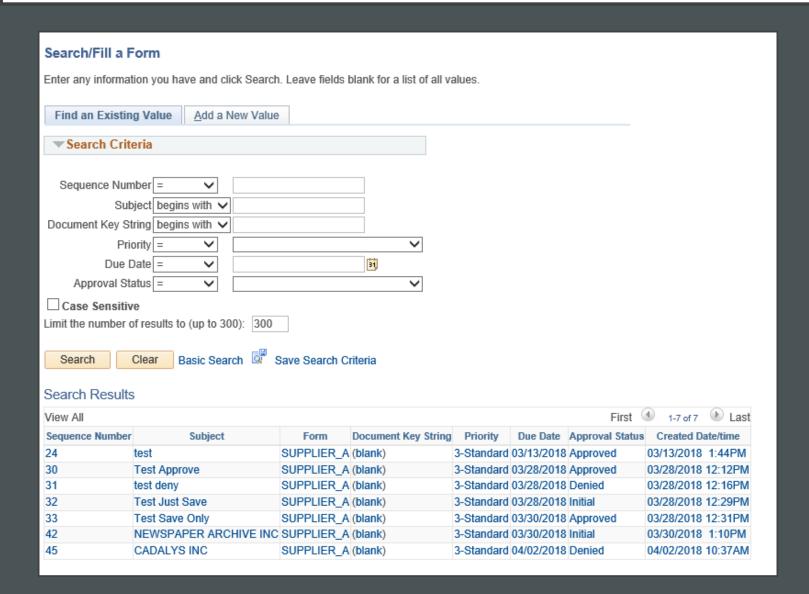


#### SUPPLIER ADD/UPDATE DENIAL





#### FIND AN EXISTING FORM



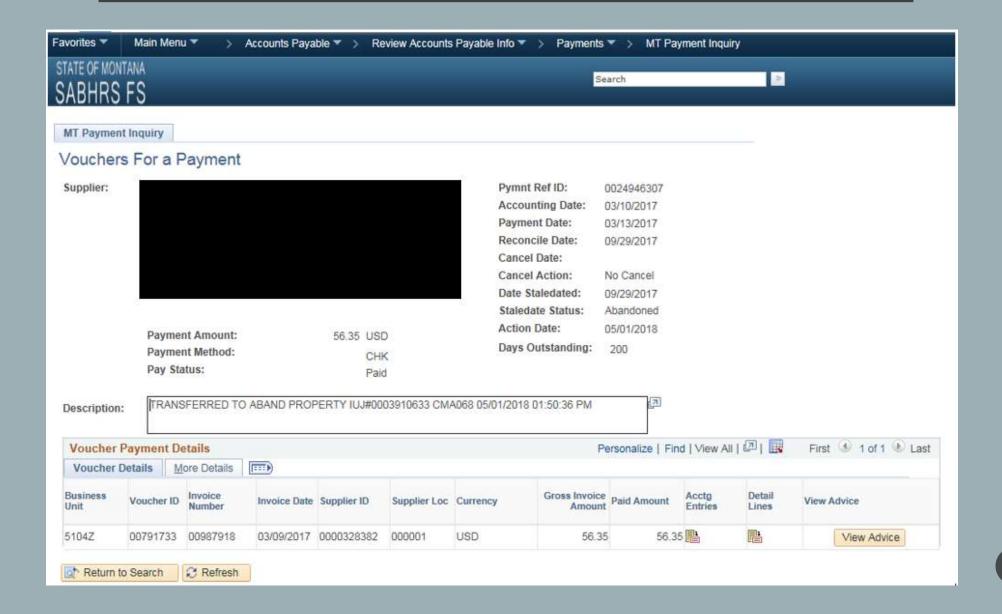
# SUPPLIER ADD/UPDATE QUESTIONS?

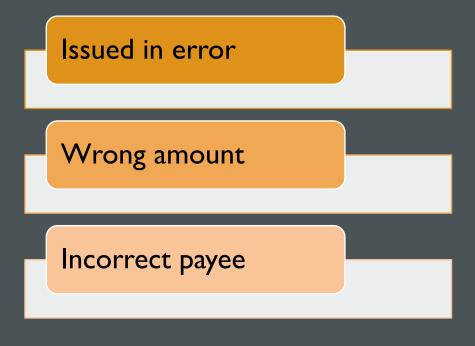
Standard Cancellation FAQ

- This screen can be used to see the status of a payment
  - Reconciled
  - Stale-dated
  - Cancelled
  - Reissued
- Notes can be left in the description field
- Voucher number
- Accounting lines and associated journals
- Agency accounting staff should be able to access this function
- Please contact your supervisor if you have issues, as your security may need to be updated

## MT PAYMENT INQUIRY

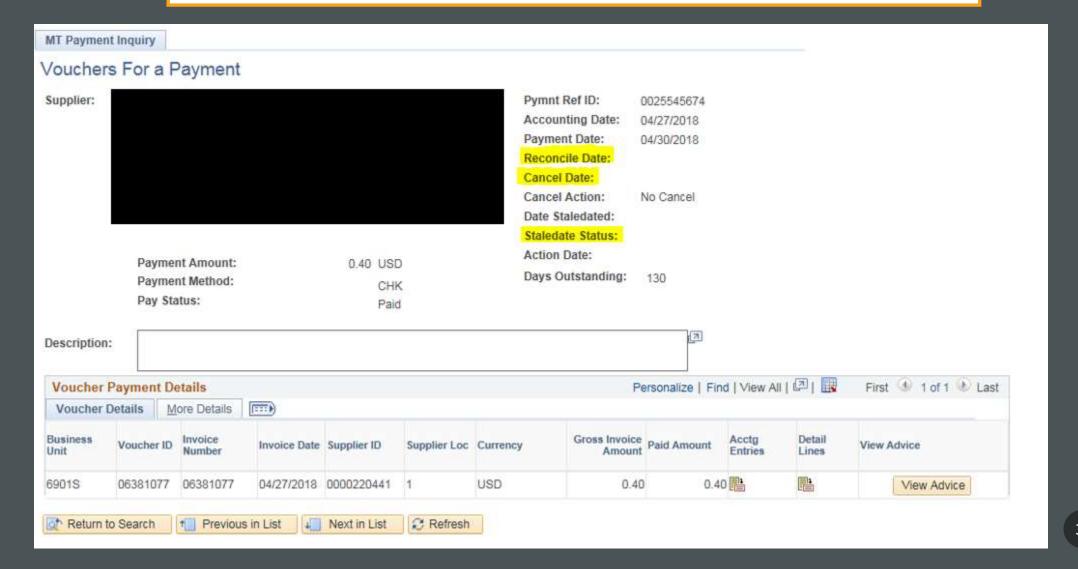
#### MT PAYMENT INQUIRY

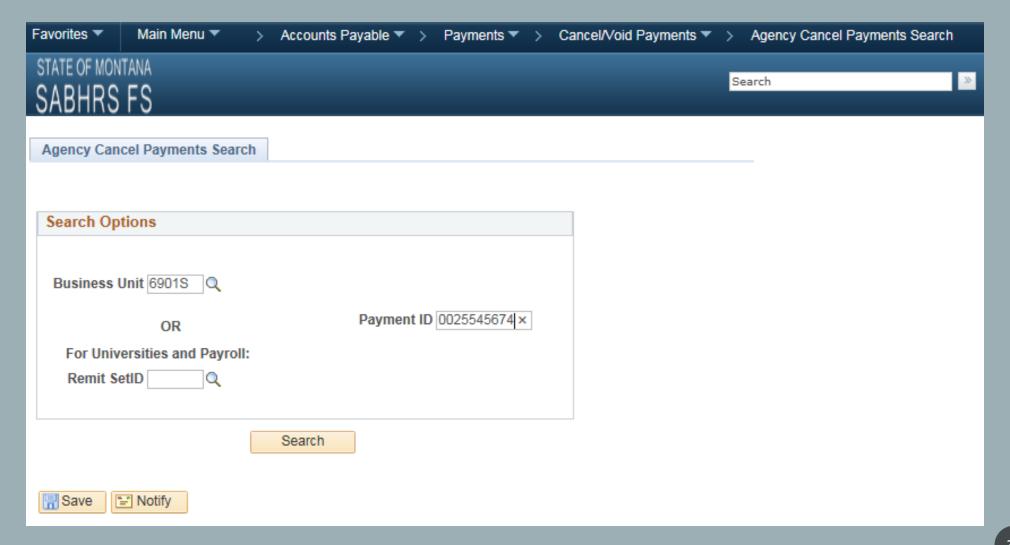


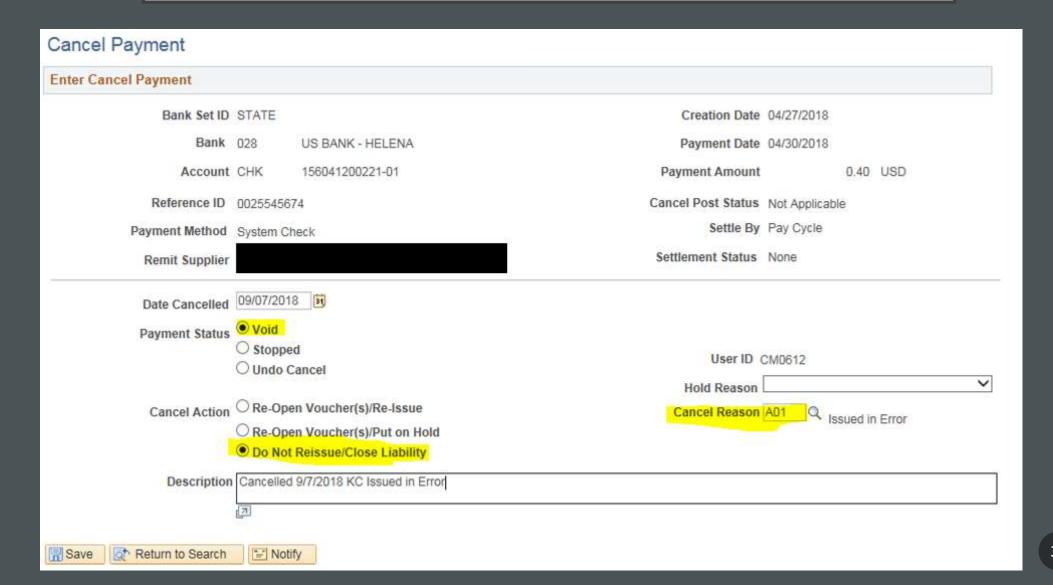


#### Lifecycle of a Cancelled Warrant Cancelled in SABHRS Funds Overnight returned to cancel issuing process agency Warrant Overnight shows close cancelled in process **SABHRS**

- Check MT Payment Inquiry to verify the payment has not reconciled, been cancelled, or stale-dated
- Main Menu > Accounts Payable > Payments > Cancel/Void
   Payments > Agency Cancel Payments Search
- Enter Business Unit and Payment Reference of payment to cancel and search
- Verify that the payment information is correct
- Ensure that Void and Do Not Reissue/Close Liability are marked
- Choose appropriate cancel reason (A01, A02, A03)
- Enter notes in the Description field if necessary and save
- SABHRS creates journals to close the original payment and journal the funds back to the agency







Payment Reason Code	Description
A01	Issued in Error
A02	Issued to Wrong Supplier
A03	Incorrect Amount
404	WWW UP I

# CANCELLATION QUESTIONS?

#### ACH RETURNS AND NOCS

MTAPA\_ACH\_RETURNS

Update the supplier

Interfacing agencies update subsystems

Agency is responsible for issuing new payment

# **ACH RETURNS**

Incorrect banking information

Sent to responsible agency via FTS for processing

NOCs are required by the bank to be handled by agencies

Agency can request a change by completing a Supplier Update form

NOTICES OF CHANGE (NOCS)

# ACH RETURNS/NOC QUESTIONS?

- Standard Reissues
- WAW Reissues
- Stale-date Reissues and IUJ Requests
- Resending Payment Plus Payments

# **REISSUES**

### STANDARD REISSUE

Form 212

WAW Reissue - Form 211 (Universities Only)

Timeline

# Day I

- Original warrant is cancelled & marked for reopen
- Notes left in MT Payment Inquiry Screen

# Day 2

- Replacement is marked as non-mailer
- Notes left in payment advice screen
- Correct mailing address noted in payment advice if applicable

# Day 3

- Replacement is delivered to agencies
- Agencies review payment advice to check for updated mailing address
- Included on nonmailer report uploaded by 9 a.m.

### STATE PAYROLL REPLACEMENT

 Requests must be received no later than 3 p.m. to be processed same day

- Social Security number or Supplier number is required for processing
- Printed name must be legible on the form for contact purposes

- The agency contact who submitted the form will be contacted the following day for the check pick-up
- Only authorized signers from your agency may pick up checks
- Checks are located at the desk of Kristy Klein

### STALE-DATE

Payment goes stale, an automated process runs the last business day of the month

SAB Reissues the payment when affidavit is completed and returned

If a payment is \$50.00 or more an affidavit will be sent out for the payee to complete and return to SAB

Agencies have exclusive access for the first month to request funds be returned by IUJ (Form 215) before noticed are mailed to payees

#### Run

MTAP\_STALEDATE\_INFO\_PERBU

#### **Enter**

Business Unit and stale-date status like

A = Abandoned

S = Stale

R = Reissued

T = Transferred

## STALE-DATE

Agencies can request funds back by IUJ at any time before the payment is sent to DOR Unclaimed Property. If payment is in an Abandoned status payee must contact DOR or go to their website to collect the funds

Payees may return the affidavit with "I do not believe I am entitled" box checked. An IUI is then created and the issuing agency is notified

Agencies can send out Form 214 for payments less than \$50.00 and/or if requested by a payee

Payments are in a stale-dated status for approximately six months before being sent to DOR

MTAP\_STALEDATE\_INFO\_PERBU is helpful when verifying if payments have been replaced by SAB, the query results will provide the date and ref. ID of the replacement done by 6101R

# REISSUES

- ◆211 WAW Reissue
- \*212 Standard Reissue
- 213 State Payroll Replacement
- \*214 Stale-Date Warrant Replacement Affidavit
- ❖ 215 Stale-Date IUJ Request

### **Helpful Queries**

MTAP\_STALEDATE\_INFO\_PERBU

# REISSUE QUESTIONS?

# MISCELLANEOUS REQUESTS

Pulled Warrants

**Express Warrants** 

Manual ACH Returns

Copy of a Cashed Warrant

Trace Numbers

Payment Plus

# NON-MAILER VS. MAILER

#### **NON-MAILER**

Will be delivered to your agency the morning following approval of the voucher

Repaired of ADMINISTRATION

Check # generally starts with 0002

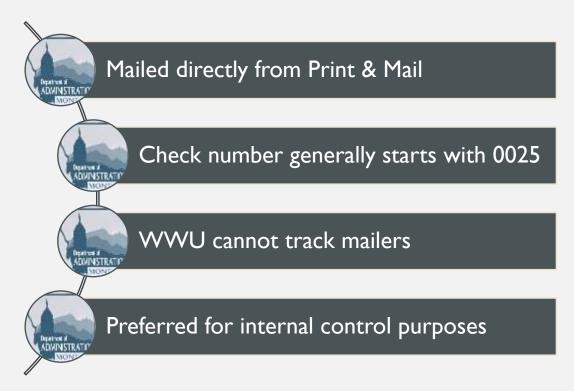


Sign out sheet available on SAB website showing non-mailers for the day



More susceptible to fraud

#### MAILER



# PULLED WARRANTS

E-mail submitted
to

WarrantWriter@mt.go
verequesting a
pulled warrant
the payee name
and reference ID
must be included

Requests must be made no later than 12:00 p.m. Agency
requesting the
pulled warrant
will be contacted
when the
warrant is
delivered to SAB

Only authorized signers from your agency can pick up warrants

# **EXPRESS WARRANTS**

When to request an express warrant

• Emergency situations requiring a warrant same day

Timeline for express warrant requests:

Requests for an express warrant must be submitted to SAB no later than 12:15 p.m.

Agency creates the voucher which must be approved and budget checked

Warrants are delivered to SAB in the afternoon where agencies can then pick up

## MANUAL ACH RETURNS

Email
warrantwriter@mt.gov
with the reference ID
number from the
voucher and request a
Manual ACH return be
started

The Daily Operations team will complete the paperwork and return it to the requesting agency for a signature and date

Return the form through File Transfer, and a return will be requested from the bank of deposit

Returns are not guaranteed

# MANUAL ACH RETURNS

Agency will be notified if/when funds are returned

If the funds are returned the payment will be unreconciled and cancelled

It will take two days after the cancellation to see the funds returned Critical to be sure of account information being used on payments

# COPY OF CASHED WARRANT

Trace number

Used when EFT payments are made and the payee is unable to locate the funds

Fraud case

Agencies will request a copy of a cashed warrant and provide it to the payee

If the payee determines fraud was involved, e-mail WarrantWriter@mt.gov with the details SAB will contact US Bank and begin the fraud process

Timeline

EFT trace numbers are generally provided same day

Copies of cashed warrants will be provided within two business days

Fraud cases can take six months or more before finalized by the banks

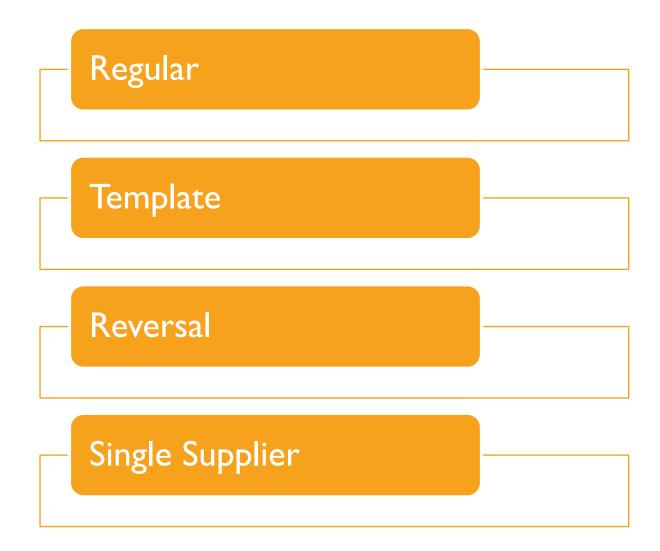
## PAYMENT PLUS

- US bank product that suppliers can utilize, and can also opt-out of if they are unsatisfied
- This payment is comprised of two emails; the first includes the payment advice from the voucher and the reference ID for the payment, the second is a one-time use credit card number they can run at their business
- If you are paying a PPlus supplier, the voucher will automatically default to a PPlus payment, but you can change this selection to check or EFT if needed
- If a payment needs to be resent, have supplier email warrantwriter@mt.gov and we will resend it

# MISCELLANEOUS REQUEST QUESTIONS?

# **VOUCHERS**

# VOUCHER STYLES



# **VOUCHERS**

View the supplier account to get needed information when making a payment

• Suppliers > Supplier Information > Add/Update > Supplier

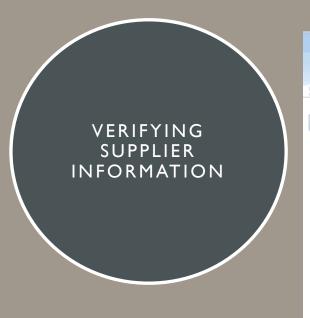
Identify:

Address

Alt Name

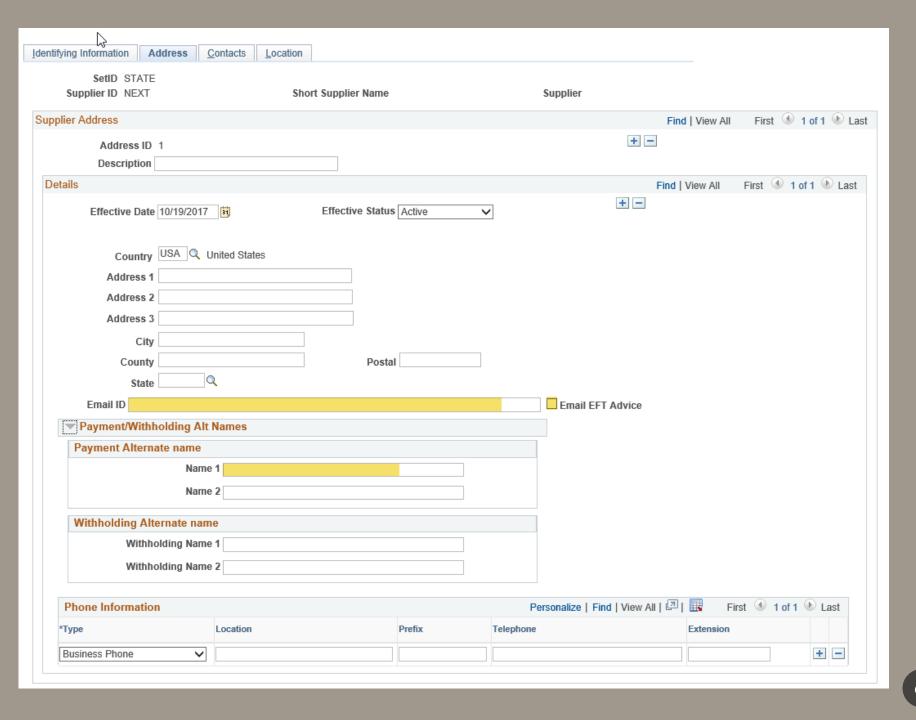
**Email** 

**Bank Account Location** 

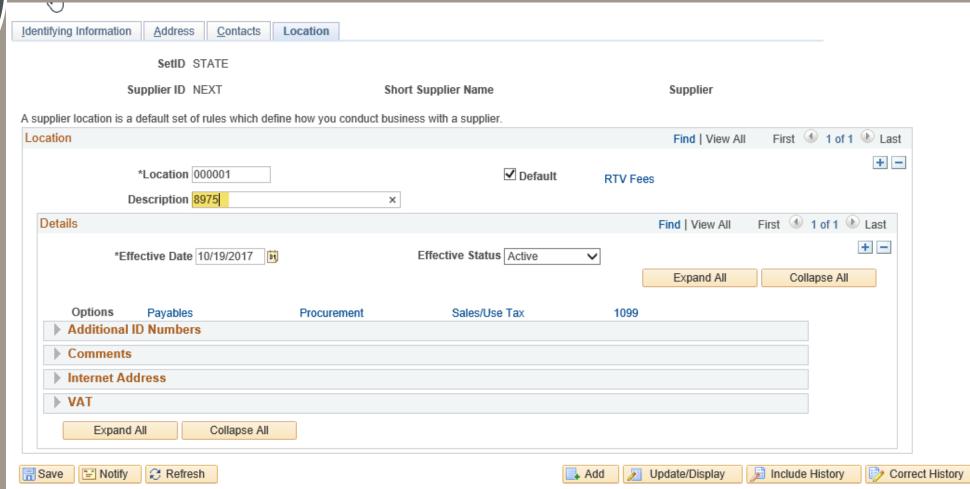


Favorites ▼ Main Menu ▼ > Supplier	rs → > Supplier Information → > /	Add/Update ▼ > Supplier					
MT Search	»						
SABHRS							
Identifying Information   Address   Contact	cts <u>L</u> ocation						
SetID STATI	E	*Supplier Name					
Supplier ID NEXT		Additional Name					
*Supplier Short Name			✓ Withholding PPIu	ıs			
*Classification Outsid	de Party 🗸	Check for Duplicate		w PPlus Override			
HCM Class	~		☐ VAT Registration	PPlus Amt Override			
*Persistence Regula	ar 🗸	Check Financial Sanctions	Supplier Audit Default	PPlus Email			
*Supplier Status Appro	ved		Supplier Audit				
тррго							
		Expand All Collapse All					
Supplier Relationships							
	orporate Supplier		☐ InterUnit Supplier				
Corporate SetID STATE		InterUnit Supplier ID					
Corporate Supplier ID NEXT							
Create Bill-To Customer							
□ Cre	eate Bill To Customer						
▶ Supplier Rating							
▶ Supplier Logo							
Additional ID Numbers							
▶ Duplicate Invoice Settings							
<b>▶</b> Government Classifications							
▶ Standard Industry Codes							
▶ Additional Reporting Elements							
Financial Sanctions Status							
<b>Comments</b>							
Expand All Collapse All							
Save Motify Refresh		Add Dupo	date/Display   j Include Histor	ry Correct History			
dentifying Information   Address   Contacts   Local	ation						



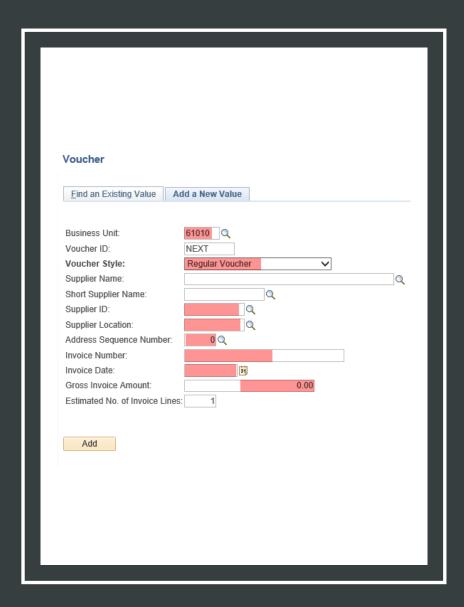




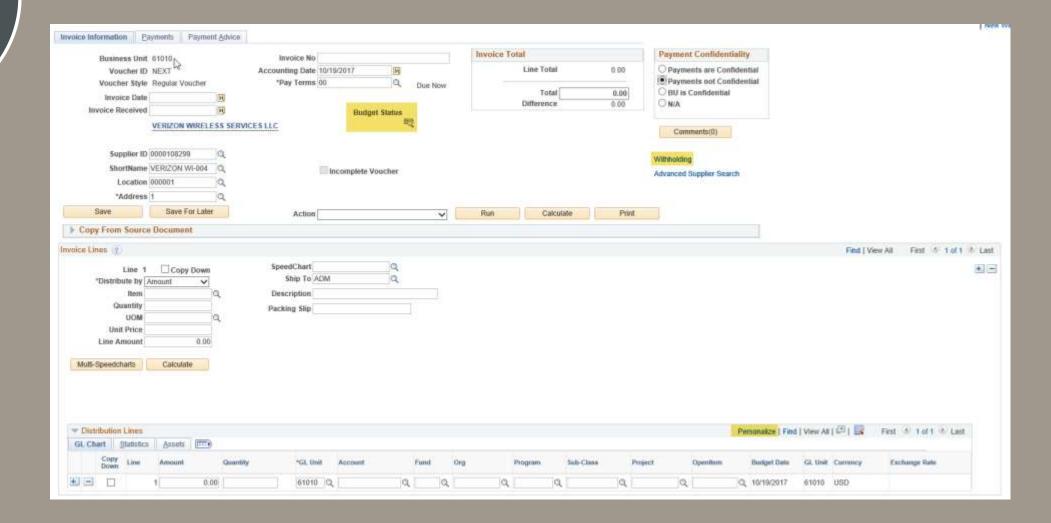


#### REGULAR ENTRY

- Accounts Payable > Vouchers > Add/Update > Regular Entry
- \*The voucher header screen allows you to enter a new voucher or to search for existing one
- If you are able to complete all of the highlighted fields here, it will save you time when completing the payment
- Use the magnifying glass next to address and location to open all available options



# ENTERING A REGULAR VOUCHER



### ENTERING A REGULAR VOUCHER

Invoice Information Payments Payment Advice				
Business Unit 61010  Voucher ID NEXT  Voucher Style Regular Voucher  Total Amount 0.00	Invoice No Invoice Date Incomplete Voucher *Pay Terms 00 Q Due Now	Action		Run le Payments
Payment Information			Find   View All First	1 of 1
Payment 1 *Remit to 0000108299 × Q p  Location 000001 Q  *Address 1 Q  VERIZON WIRELESS SERVICES LLC	Gross Amount 0.00 USD	Scheduled Due  Net Due  Accounting Date	Payment Payment	Advice +
180 WASHINGTON VALLEY RD BEDMINSTER, NJ 07921-2120	External Contract Id	Q		
Payment Options				
Bank: 028 Account: CHK5 Form Type			Supplier	Bank
O Mailer O Non-Mailer O PPlus  Payment Method  Check EFT	Hold Payment:  Hold Reason:	~	Actions	
Separate Payment				
Schedule Payment				
Action Schedule Payment	Payment Date Reference			

# **VOUCHER LIFECYCLE**

Voucher is created and reviewed for accuracy



Voucher
approval
(changes made
after approval
reverts
voucher to
"unapproved"
status)



Voucher is picked up by overnight batch process, budget checked, and posted



Payment is generated the following business day



All accounting entries posted to general ledger



Inactive supplier accounts will create voucher failure

2

Forward-dating vouchers can create issues when effective dates on address or locations do not align

3

A complete offset can occur

The identifier will be located on the payments tab of the voucher if the payment is offset

4

A payment can be partially offset as well

In this case, the payment will generate in the same manner, but there will be a negative line in the MT Payment Inquiry screen indicating the amount taken for offset

# **VOUCHER ERRORS**

### DOR OFFSET

Offset funds remain in a DOR holding account for 30 days

If a partially offset payment is cancelled within the 30 days, the full amount of the original payment is journaled back to the issuing agency

If the offset funds are no longer in the holding account or if they have been used to pay another agency or debt, DOR will contact agency that processed the cancellation and work with them on how to proceed

 DOR monitors offset payment cancellations daily Fully offset payments cannot be cancelled in SABHRS and must be requested through DOR

 If offset monies have not been used to pay a debt, DOR may send funds back to the agency via IUJ

### FOREIGN SUPPLIER PAYMENTS

Payments made to foreign entities will automatically be held in SABHRS One of the below criteria must be met for services preformed in the U.S.:

- Correct and completed W-8 with treaty claim in part 3
- 30% withholding on the payment made to the supplier

# Other foreign supplier payments

- W-8 with a correct <u>treaty claim</u> in part 3 – valid for 3 years if nothing changes
- Invoice clearly stating "no services performed in the U.S."
- Travel reimbursement documentation (expense report, receipts)

AP Voucher Manual

Regular Entry

Template Voucher

Single Payment Voucher

Multiple
Vendor
Voucher

Approve Voucher

<u>Delete</u> <u>Voucher</u>

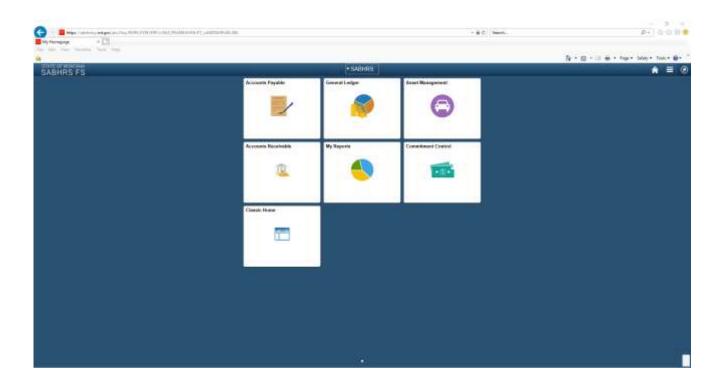
### SABHRS DOCUMENTATION

HTTPS://MINE.MT.GOV/DOCUMENTATION/SABHRS/DEFAULT.MCPX

# VOUCHER QUESTIONS?

# AP WORK CENTER

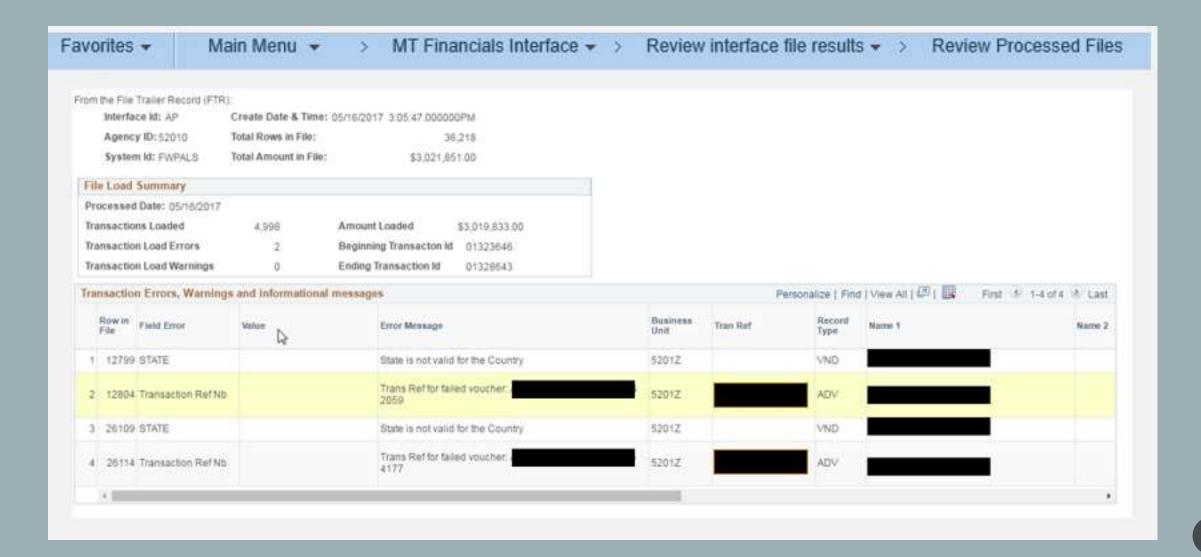
# AP WORK CENTER



# AP WORK CENTER QUESTIONS?

# INTERFACING AGENCIES

### **VALIDATING FILE**



# **VALIDATING FILE**

#### MTINT\_AP\_LOAD\_INFO - AP Interface Information

Agency ID Like:

System Id Like: %

From Process Date: 10/20/2017

6901%

To Process Date: 10/23/2017

View Results

Download results in: Excel SpreadSheet CSV Text File XML File (34 kb)

View All

	Type of Interface File	Agency ID	System Id	Create Date Time	Process Date	Interface Edit Type	Total Rows	Total Amount	Beginn Transac Id
1	AP	69010	AWACS- AP	10/23/2017 5:11:07AM	10/23/2017	AP - Voucher Validation	5734	2115304.4900	019963

## **REMINDERS**

01

W-9s required and should be checked for accuracy

02

DOS does not have control over interfaced changes to supplier accounts

03

Interfacing bad information can cause issues. Supplier updates should be submitted when interfaced information changes

# INTERFACE QUESTIONS?

# DOCUMENTATION RETENTION

Although the Daily Operations Section receives copies of W-9s/ W-8s, agencies are required to retain the records per SOS retention schedules

- Agencies to retain for three years
- SAB to retain for five years



The SOS retentions schedules can be found at the following web page:
<a href="http://sos.mt.gov/Records/State">http://sos.mt.gov/Records/State</a>

W-9 RETENTION PER SOS



- W-9s and W-8s are updated by the IRS often.
   Please use the most up-to-date forms
  - W-9 can be found online
     at <a href="https://www.irs.gov/forms-pubs/about-form-w9">https://www.irs.gov/forms-pubs/about-form-w9</a>
  - W-8s can be found online at <a href="https://apps.irs.gov/app/picklist/list/priorFormPub">https://apps.irs.gov/app/picklist/list/priorFormPub</a> lication.html?resultsPerPage=200&sortColumn=sor tOrder&indexOfFirstRow=0&criteria=formNumbe r&value=W-8&isDescending=false
- If your agency uses substitute forms, please consider using the IRS forms
  - The IRS forms capture more information, including government classifications

# QUESTIONS?